FORM APPROVED

| AND PLA       | NT OF DEFICIENCIES<br>N OF CORRECTION   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:  | (XX) MULTIPLE CONSTRUCTION |  |                     | (X3) DATE SURVEY |  |
|---------------|---|--|----------------------------|--|---------------------|------------------|--|
|               |   |  | A. BUILDING: 01            |  | COMPLETED           |                  |  |
| HAL098023     |   | B. WING  |                            | 05/12/2015   |                     |                  |  |
|               | PROVIDER OR SUPPLIER  |  |                            | SYATE, ZIP CODE  |                     |                  |  |
| WILSON        | HOUSE   | 1800 M/<br>Wil SOA   | ARTIN LUTHE<br>N, NC 27893 | R KING JR. PARKWAY   |                     |                  |  |
| (X4) ID       | SUMMARY STATEMENT OF DEFICIENCIES   |  | ID                         | PROVIDER'S PLAN OF CORRECTS  |                     | (008)            |  |
| PREMIX<br>TAG |   |  | PREFIX<br>TAG              | (EACH COMMECTIVE ACTION SHOUL<br>CROSS-REFERENCED TO THE APPROI<br>DEFICIENCY) | ACTION SHOULD BE CO |                  |  |
| C 000         | Initial Comments  |  |                            |  |                     |                  |  |
|               | This is a Report of a Complaint Investigation conducted on May 12, 2015 by Greg Cates and |  | C 000                      | Steritech has been providing   |                     | 4/4/201          |  |
|               | Bill Bryant,  |  |                            | Heat and chemical treatments,  |                     |                  |  |
|               | The facility is curren  | s facility was first licensed or<br>ure on 12/01/1986 as a HA,<br>tly licensed for 142 with a 64 |                            | Follow- ups are continuing.  |                     |                  |  |
|               | surveyed for conform<br>portions of the 2005  | nit. Therefore the facility was<br>nance with the applicable<br>Rules for Licensing of Adult     |                            | CONSTRUCTION SEC   | TION                |                  |  |
|               | Care Homes of Seve  | en or More Beds and<br>of the 1978 (Revision 5)  |                            | COMPAGNICATION   | 180114              | 14               |  |
|               | Edition of the North (  | Carolina Building Code(s)  |                            | . JUN 23 2015  |                     |                  |  |
|               | Institutional Occupar<br>Licensing of Adult Ca  | ncy and the 1984 Rules for<br>are Homes of Seven or More<br>time of initial licensure.           |                            | RECEIVE  | D                   |                  |  |
| - 1           | the following:  | laint was received alleging<br>s present in the facility.  |                            |  |                     |                  |  |
|               | 2- The facility has be  | s present in the facility,<br>an self-treating,  |                            |  |                     |                  |  |
|               | Based on observation<br>complaint is SUBSTA   | ns and interviews the<br>NTIATED.  |                            |  |                     |                  |  |
|               | Housekeeping-Mainta   | ained Free of Hazards  | C 166                      |  |                     |                  |  |
|               | URNISHINGS  | HOUSEKEEPING AND   |                            | All excessive clothing will be   |                     | 7/10/201         |  |
|               | rderly manner, free o   | shall:<br>an uncluttered, clean and<br>if all obstructions and                                   |                            | Be stored in storage or  |                     | 77 20/201        |  |
|               | azards;   | ply to new and existing  |                            | Families will take home  |                     |                  |  |
| T of Hook     | his Rule is not met a   | s evidenced by:  |                            | them.  |                     |                  |  |
| n of Healt    | th Service Regulation   | SUPPLIER, REPRESENTATIVE'S SIGNA   | ATURE                      | CHARLETIAN DIAGO   | 710                 | X6) DATE,        |  |

PKH721 CXCELLINE DESCEND (NO) DATE (

FORM APPROVED

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 С HAL098023 B. WING 05/12/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, SYATE, ZIP CODE 1800 MARTIN LUTHER KING JR. PARKWAY WILSON HOUSE WILSON, NC 27893 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (205)PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) C 166 Continued From page 1 C 166 Upon residents returning 6/1/2015 Based on observations, the facility has failed to maintain the facility in a clean manner, From home visits, residents a- Live bed bugs and/ or signs of bed bugs were will shower and receive clean found present in the following resident rooms, to include but not limited to: clothes. All clothes returned 1- Room 210 2- Room 209 3- Room 205 will be dried, launder b- The rooms are in need of a thorough cleaning and dried again. Furniture in order to aid in the detection of pests. will not be allowed to be brought to Based on observations, the facility has failed to maintain preventative measures that would allow the facility from home. Limited personnel to discover ar monitor rooms previously know to have bed bugs. clothes, will be accepted a- In several rooms that have been recently for donations. All donations will treated for bed bugs, there were not preventative measures identified regarding discovery of any be taken thru a three step laundry possible outbreak recurrence. process. Daily bed checks for signs of bedbugs Will be done, any signs will be reported immediately to ED. A log will be kept of sighting and corrections.